## Important regulatory information from Priscum Limited

Please read this section which contains the legal and regulatory restrictions which apply to any investment in our products or services referred to in this website.

It is important to remember the value of investments and any income from them may go down as well as up, so you may get back less than you invested.

Past performance cannot be relied upon as a guide to future performance. The information on this website does not in any way constitute investment, tax, legal or other advice. If you are in any doubt about any of the information on this website, please consult your financial or other professional adviser.

Priscum Limited is authorised and regulated by the Financial Conduct Authority. The company is entered on the Financial Conduct Authority's register. The company number is 02815490 and the FCA number is 507387. You can access the Financial Conduct Authority's register on the FCA website for more information.

Priscum Limited is a privately owned firm of independent financial advisers, specialising in investments, retirement planning and inheritance & estate planning.

Being a client of Priscum means more than just sourcing the right financial products for you. It's about working closely with you to understand your financial goals, aims and ambitions. It's about regularly reviewing your financial planning to ensure your investments remain suitable.

Priscum provides impartial, unbiased and objective independent financial advice so whether you are seeking to build an investment portfolio, creating a tax-efficient retirement strategy or maximising the benefits of future estate planning, we have the expertise to provide the answer.

## **Complaints**

All complaints should be directed in the first instance to our Compliance Officer by calling us on 01600 483600. You can also write to us at:

Priscum Limited
Marston Hall Industrial Park
Marston Lane
Marston Jabbett
Bedworth
Warwickshire
CV12 9SD

Alternatively, the Financial Ombudsman Service provides a free, independent service for customers to solve disputes with financial firms. It will only step in once we have had the opportunity to investigate matters so please contact us first and will do all we can to help you.

If you are not satisfied with our final response or if 8 weeks have passed since you first let us know about your concerns, you can ask the Financial Ombudsman to review your complaint.

You can contact them in the following ways:

By phone: 0800 023 4567

By post: The Financial Ombudsman Service, Exchange Tower, London, E14 9SR By email: Completing an online complaint form at - <a href="http://www.financial-ombudsman.org.uk/contact/index.html#help">http://www.financial-ombudsman.org.uk/contact/index.html#help</a>